

Alignment Problem in Windows XP

If the data on the form appears distorted or out of alignment and you are using Windows XP then:

- 1) Adjust your display settings to 800x600 (or higher).
- 2) Right Click on Desktop, Properties, & find out which Theme you are using.

If you are not using Windows Classic or Windows XP, then change it to Windows Classic or Windows XP.

If you see a (modified) after the Theme then you will have to select Windows Classic or Windows XP.

- 2) Additionally check Display Properties → Settings Tab → Advanced and find a dpi setting. Select the 96dpi setting.

Note: For customers or Network Administrators using a local area or wide area network, the same applies to remote controlling a machine with software such as Microsoft Net meeting, PC Anywhere or similar (i.e., Computers “A” & “B” in a Windows environment). If the host PC “Computer “B” contains the 1099 software and you’re using Computer “A” to remotely control it, then verify the above settings on **both** computers are and make sure they’re set to small fonts 96dpi under your display properties screen in the Windows control panel. If prompted, restart one or both computers to apply any modified settings.







